

The **Forming – Storming – Norming – Performing** model of group development was first proposed by Bruce Tuckman in 1965, who maintained that these phases are all necessary and inevitable in order for the team to grow, to face up to challenges, to tackle problems, to find solutions, to plan work, and to deliver results.

Forming

- Becoming a group and developing a positive work culture
- Becoming connected and oriented
- Developing group identity and commitment
- Seeking structure and direction
- Wanting to be accepted and included

Storming

- Dealing with individual issues of power and control
- Anxiety about loss of one's autonomy in the group
- Confronting dependency on leader and/or group will
- Self-assertion or withdrawal in self-protection
- Tensions and conflicts among group members

Norming

- Managing conflict and establishing structure
- Clarifying control concerns
- Fostering group cohesion and pride
- Entering a period of relief, the group "honeymoon"

Performing

- Balancing individual autonomy with group commitment
- Functioning interdependently with shared goals
- Communicating freely with trust and respect
- Confronting constructively perceived problems and conflicts

Groups will proceed through these phases at different paces. It is important to identify where your group is and reflect this in your time together.

As an advisor, your role changes depending on the group formation phase your Strive is in. See the table below.

GROUP DEVELOPMENT PHASE	Tasks of the Facilitator
FORMING	DIRECTING
	Structuring the group and setting the tone
	Clarifying goals and expectations
	Building group connections
STORMING	MANAGING
	Resolving points of conflict
	Normalizing tension and discomfort
	Being a non-anxious catalyst for confrontation
NORMING	CONSULTING
	Defining one's position and ideas
	Sharing leadership role
	Incorporating diversity and creativity
PERFORMING	SUPPORTING
	Celebrating group performance
	Letting go to support group process
	Preparing for closure & evaluation issues

To help your group move along the first two phases follow these suggestions:

GROUP DEVELOPMENT PHASE	Tasks of the Facilitator
FORMING	Co-ordinate & direct the group.
	Involve the group in getting agreement about the goals of the group.
	Let people in the group talk about heir concerns.
	Establish ground rules for the group and get agreement on these.
	Support everyone's contributions.
	Appreciate the efforts being made by group members.
STORMING	Encourage people to express their feelings.
	Accept criticism and negative feedback about the process and
	progress of the group.
	Involve the group in resolving issues rather than only giving your
	views or advice.
	Remind the group of the ground rules and group goals.

Resources:

http://en.wikipedia.org/wiki/Tuckman's_stages_of_group_development

http://www.cappe.org/ed_mod/v.%20GROUP%20DYNAMICS[1].pdf

http://www.health.qld.gov.au/capir/documents/19725.pdf